



## Loring Hospital Nondiscrimination/ Accessibility Notice

Loring Hospital does not discriminate, exclude, or treat people differently on the basis of race, color, national origin, age, disability, or sex. We provide the following for free:

- Communication aids and services to people with disabilities, such as:
  - Qualified sign language interpreters
  - Written information in other formats
- Language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Matt Johnson, Chief Executive Officer. If you believe that we have failed to provide these services or discriminated on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, or by mail, fax, or email with:

Matt Johnson, Chief Executive Officer  
Loring Hospital  
211 Highland Ave Sac City, IA 50583  
712-662-7105  
TTY: 712-662-4570  
Fax: 712-662-3297  
mjohnson@loringhosp.org

Matt Johnson, Chief Executive Officer is available to help you file a grievance. You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue  
SW Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019,  
1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

### Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-712-662-4570 (رقم هاتف الصم والبك 1-712-662-7105).

**Chinese** 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-712-662-7105 ( TTY: 1-712-662-4570 )。

**French** ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-712-662-7105 (ATS : 1-712-662-4570).

**German** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-712-662-7105 (TTY: 1-712-662-4570).

**Hindi** ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-712-662-7105 (TTY: 1-712-662-4570) पर कॉल करें।

**Hmong** LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-712-662-7105 (TTY: 1-712-662-4570).

**Laotian** ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິ ຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັ້ນຄ່າ, ແມ່ນມີພ້ອມ ທ່ານ. ໂທ 1-712-662-7105 (TTY: 1-712-662-4570).

**Korean** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-712-662-7105 (TTY: 1-712-662-4570)번으로 전화해 주십시오.

**Pennsylvania Dutch** Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kantscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-712-662-7105 (TTY: 1-712-662-4570).

**Polish** UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-712-662-7105 (TTY: 1-712-662-4570).

**Russian** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-712-662-7105 (телетайп: 1-712-662-4570).

**Serbo-Croatian** OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-712-662-7105 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 1-712-662-4570).

**Spanish** ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-712-662-7105 (TTY: 1-712-662-4570).

**Tagalog** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-712-662-7105 (TTY: 1-712-662-4570).

**Vietnamese** CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-712-662-7105 (TTY: 1-712-662-4570).